



Pet Paradise Boarding



Welcome to Pet Paradise Boarding! We're glad you're here. This outline was designed to inform you of our policies and procedures. We want your pet's vacation to be fun, comfortable, safe, and worry free for you, too!

Please familiarize yourself with these guidelines.

Check-In and Check-Out Times		
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Monday - Friday	9 am - Noon & 2 pm - 5 pm	Check-In or Check-Out
Saturday	9 am - 12 pm	Check-In or Check-Out
Sunday	6 pm - 7 pm	Check-Out Only

Cabana Prices Per Day		
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Dog Cabanas include: Room Service twice daily Three individual walks a day Standard Bedding Vacation Photo	Standard Cabana	\$18.00
	Deluxe Cabana	\$20.00
	Premium Cabana	\$25.00
	2 Dogs in Deluxe Cabana	\$35.00
	2 Dogs in Premium Cabana	\$45.00
Cat Cabanas include: Room Service twice daily Exercise daily	Cat Cabana	\$14.00
	2 Cats in one Cabana	\$24.00

Prices are applied in full day units regardless of Check-In or Check-Out time and will include Check-In and Check-Out days. For example, a Friday Check-In and Sunday Check-Out will incur 3 daily charges.

Extra Services and Additional Charges		
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Bath	\$20.00 and up	Dependent on size, coat type.
Full Service Grooming	\$30.00 and up	Dependent on size, coat type, desired cut.
Extra Walks	\$3.00 / walk / day	3 / day included in base boarding charge
Special Handling	\$5.00 / animal / day	Medical needs, aggressive animals, etc.
Medical Waste Fee	\$2.99 per visit	Waste disposal for diabetics, etc may apply.
Holiday Surcharge	\$5.00 / animal	Applied to day of Holiday only.

Requirements for Boarding

Any pet that has not had an examination by a Pet Authority veterinarian in the last 12 months must have an examination prior to admission. This can be done on the day of drop-off provided all other requirements are already met.

Canine	Vaccinations	Rabies, with vaccination certificate	Distemper (DHPP)
		Bordetella (Within 6 months)*	
	Parasite Control	Fecal exam (within 6 months)	No fleas / ticks / lice
Feline	Testing	Feline Leukemia Test	
	Vaccinations	Rabies	Distemper (FVRCP)
		Leukemia	Bordetella
	Parasite Control	Fecal exam (within 6 months)	No fleas / ticks / lice

* Bordetella vaccine must be given at least 72 hours prior to drop-off time to ensure adequate protection.

Pets will be treated for fleas if needed. An extra charge will apply. We recommend that all pets be protected with Advantage (Multi) or K9 Advantix to prevent flea infestation.

Extended Stays

For any boarding stay over two weeks:

- Prepayment of 2 weeks at the time of drop-off will be required.
- Prepayment of any medical/veterinary/surgical services required at drop-off.
- Payment for boarding on a weekly basis after 2 weeks is required.

Failure to follow these guidelines or to comply with arrangements made with the hospital will be considered pet abandonment. Appropriate authorities will be contacted.

Reservations and Deposits

- We take reservations during normal business hours. Call at least 6 weeks in advance for holiday boarding due to limited space and high demand.
- Surgical/medical services scheduled with boarding are subject to schedule availability. Stays that include additional services require 15 extra minutes of check-in time. A 20-minute pick-up appointment with a technician/veterinarian must also be scheduled.
- **New Clients and Holiday reservations require a deposit of \$50.00 per pet. Payment is due at the time the reservation is made. Phone payments are accepted. Deposits are applied to the cost of the boarding stay.**
- All deposits can be refunded up to 5 business days prior to the reservation date. Any changes to reserved boarding must be made 5 business days in advance of the stay or the deposit is forfeit.
- No shows will forfeit the deposit.

